

# IFMA Purpose, Vision, and Mission

Purpose

#### Why

To empower, nurture, and connect the FAFH ecosystem so it may thrive and responsibly meet consumer needs. Vision

#### What

To champion an inclusive FAFH ecosystem that collaborates to build innovative solutions that advance the industry.

Mission

#### How

Be the agent of change leading a dynamic, transparent and engaged FAFH community that will help grow our members' businesses.



# **IFMA Centers of Excellence**

**Empower** 

Insights & Best Practices

Research

Webinars

Whitepapers

IFMA Scope™

**Nurture** 

Training & Education

Courses

Foodservice Fundamentals<sup>TM</sup> Connect

Connectivity

Presidents Conference

Chain Operators EXchange (COEX)

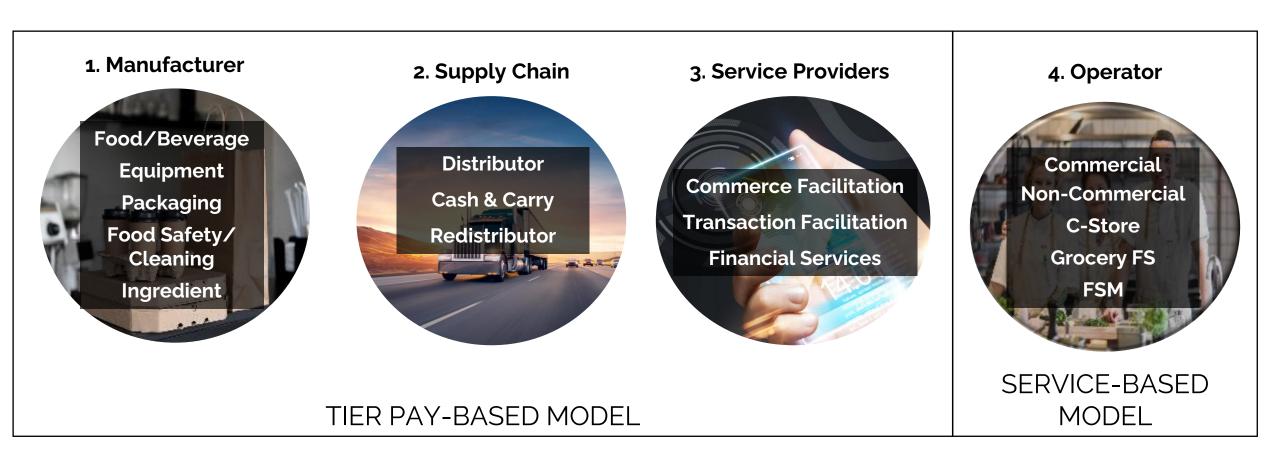
Gold & Silver Plate Awards

Marketing & Sales Conference

Next Gen Execs



# **4 Types of Members**







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# New, Now & Next: Menu Trends to Watch



# Since 1966, we have produced in-depth research focused on the foodservice industry.

We provide insights into consumer, industry and menu trends in the U.S., Canada and 23 countries around the world. Our team of experts helps leaders in the industry make complex business decisions, set strategy and stay ahead of the curve.

# Ignite Menu

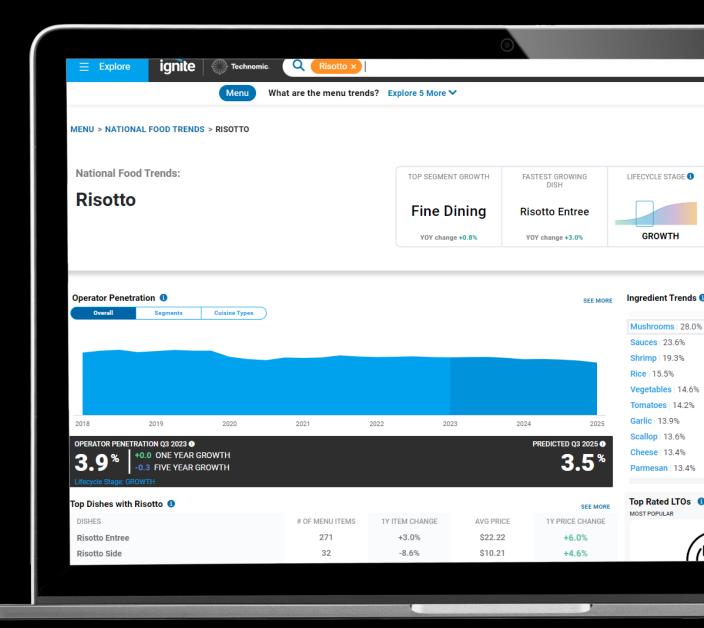
75% of industry sales from

35,000

food and beverage menus

250+

consumer-rated LTOs surveyed monthly





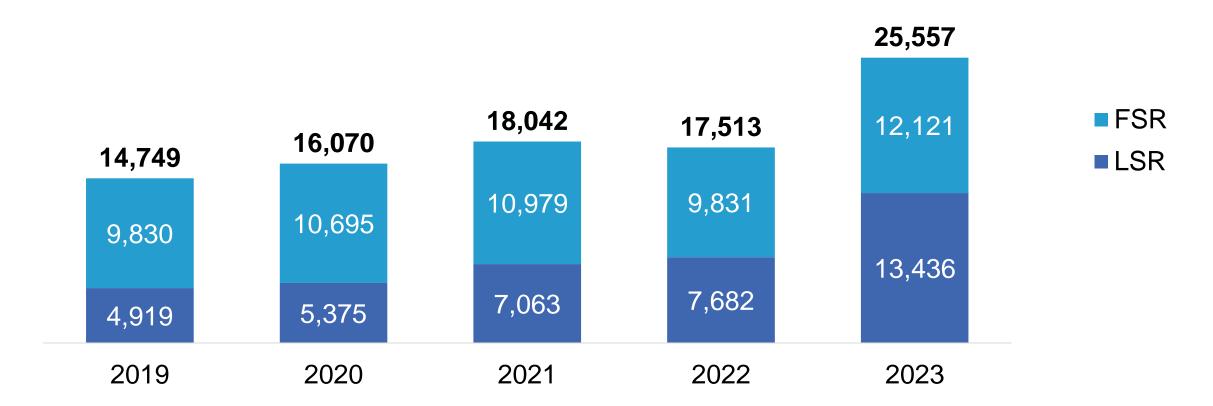
# Core menus experience steady growth

SEGMENT AND DAYPART	ITEM COUNT GROWTH YOY
LSR Breakfast	1.9%
LSR Lunch/Dinner	4.1%
FSR Breakfast	4.7%
FSR Lunch/Dinner	3.3%



Base: Q4 2022-Q4 2023 Source: Technomic Ignite Menu Image Sources: Shutterstock

# LTOs blossom



Base: 2019-2023

Source: Technomic Ignite Menu

# Plant-based comeback

## LSR Breakfast (YOY Growth)

Oat Milk **+50.0%** 

Cashew Milk +26.1%

## LSR Lunch/Dinner (YOY Growth)

Plant-Based Pork +131.2%

Imitation Meat Sandwiches +75.0%

Plant-Based Beef +12.8%

**FSR Breakfast (YOY Growth)** 

Veggie Protein +6.7%



Base: Q4 2022-Q4 2023 Source: Technomic Ignite Menu Image Sources: Shutterstock

# Leaning into luxury

## LSR Lunch/Dinner (YOY Growth)

Truffles **+44.4%** 

Wagyu **+19.0%** 

## **FSR Lunch/Dinner (YOY Growth)**

Blue Crab +75.0%

Crab Legs **+62.0%** 

Caviar **+56.2%** 

Julienne +42.1%



Base: Q4 2022-Q4 2023 Source: Technomic Ignite Menu Image Sources: Shutterstock

# Flavor experimentation abounds

### LSR Breakfast (YOY Growth)

Spiced +48.3%

Pistachio +16.7%

Umami +15.0%

# LSR Lunch/Dinner (YOY Growth)

Truffle +44.4%

Roasted Garlic +21.0%

Horseradish +20.0%

### **FSR Breakfast (YOY Growth)**

Berry **+21.4%** 

Spicy +17.1%

Savory +12.5%

### **FSR Lunch/Dinner (YOY Growth)**

Cookies and Cream +34.6%

Marshmallow +27.3%

Red Velvet +20.0%



Base: Q4 2022-Q4 2023 Source: Technomic Ignite Menu Image Sources: Shutterstock





43% of consumers are more likely to try new/unique flavors now than 3 years ago

40% of consumers are more likely to visit a restaurant that offers new or innovative flavors

33% of consumers are willing to spend more on a restaurant meal that features new/unique flavors

Base: 818 consumers who order food from restaurants Source: Technomic 2023 Flavor Consumer Trend Report Image Source: Shutterstock

# Complex Flavor Combinations

# 41%

of consumers say they'd like more restaurants to offer foods that feature a combination of flavors



Base: 818 consumers who order food from restaurants Source: Technomic 2023 Flavor Consumer Trend Report



# Ingredients with Complex Flavor Combos

Chraimeh Sauce—Libyan sweet, tangy, spicy tomato-based sauce on grilled maitake mushrooms

**Awaze**—Ethiopian **spicy-herbal** spice blend of mild chiles, ginger, onions and aromatic herbs (spicy-herbal)

Schisandra Berry—purple-red fruit described as being sweet, salty, bitter, pungent and sour

**Bulldog Sauce—sweet, umami-rich** tonkatsu sauce made from stewed fruits and veggies with vinegar, sugar and salt

Jeow Som—sour-spicy Laos dipping sauce

# **Bizarre Beverages**

# Tahini Coffee Beverages

Tahini Mocha—tahini, chocolate and whole milk (Butcher & Bee in Nashville)

Tahini Shakerato—espresso, oat milk, tahini, honey, cinnamon and salt, shaken and poured over ice (Elixr in Philadelphia)



# **Spicy Smoothies**

Devil Berry Smoothie—mixed berries, banana, almond milk and jalapeno syrup (Five5seeds in Park City, Utah)

Mangonada Smoothie mango, Chamoy and Tajin (The Human Bean)

Image Source: Shutterstock

# **Pungent Ingredients and Flavor Combos**



Image Source: Gaijin Instagram

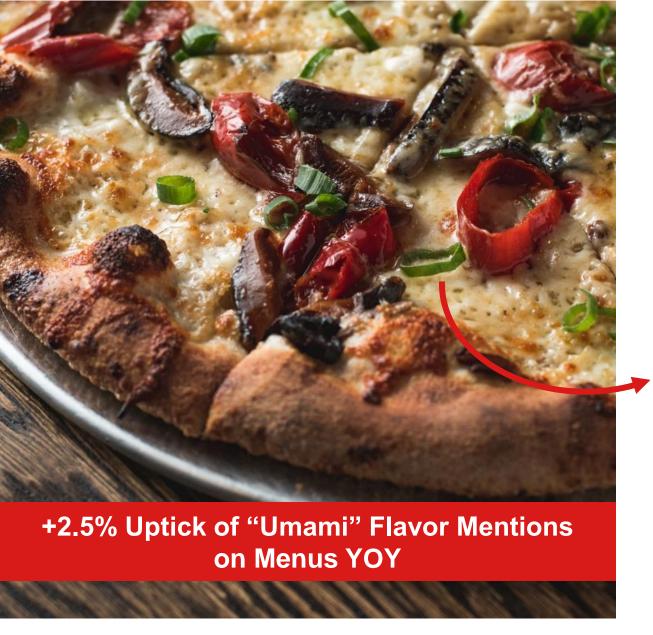
Cicchetti Martini—Voga vodka, Carpano Bianco vermouth and olive brine, served with anchovy-stuffed olive, pepperoncini gran ripieno and fresh shaved truffle (Bar Sprezzatura in San Francisco)

Frozen Pear Soda Espuma—fermented honey, avocado leaf and sorrel (Here's Looking at You in Los Angeles)

Steakhouse Jerky—prime beef, green papaya slaw, truffle horseradish and Thai basil salsa verde (Scotch 80 in Las Vegas)

Twice-Cooked Garlic—shoyu, rayu and senbei crackers (Gaijin in Chicago)

# **Umami Extreme**



Base: Q4 2022-Q4 2023

Source: Technomic Ignite menu data Image Source: Zio Peppe Facebook

# **Umami on Menus**

Mushroom Toast—cabernet goat cheese, portobello, cremini, shiitake, arugula and balsamic glaze (The Goat's Beard in Philadelphia)

Umami Burger—double patty, roasted onions, sliced jalapeno, bacon bits, white American, Chow Chow pickles and sake-miso emulsion (Travail in Robbinsdale, Minn.)

Umami Tsunami Pizza—soy-, ginger-, sherry-, and vinegar-pickled shiitake, black garlic, Bacio mozzarella, goat horn peppers, shallot cream and Parmigiano-Reggiano and scallions (Zio Peppe in Tucson, Ariz.)

# Savory...

# ...Sweets

Shiitake Chip Cookie (Oyster Oyster in Washington, D.C.)

Pate a Coquette—pate a choux profiterole, herbs de Provence ice cream, wood-fire roasted foie gras ganache, roasted pecan praline, blueberry jam, creme fraiche caramel and a baguette (Coquette in Chicago)

Corn—berries, duck fat butter and Thai basil-Key lime gelato (Jun by Kin in Houston)



# ...Cocktails

Gray Whale Gin—tonic, lavender sprigs, orange and black peppercorn (Edo Tapas & Wine in Las Vegas)

Paris' Prize—St. George Botanivore gin, house-pressed Granny Smith apples and black garlic molasses ('Plas Food and Drink in Columbus)

Latin Quarter—Santa Teresa 1796 rum, cane, mole and absinthe (Carmel in Atlanta)

Image Source: 'Plas Food and Drink Facebook

# Pandemonium on the Plate

# French onion pasta | Rely to happenggather | Property | Property

Image Source: TikTok @carolbeecooks



Image Source: TikTok @recipes

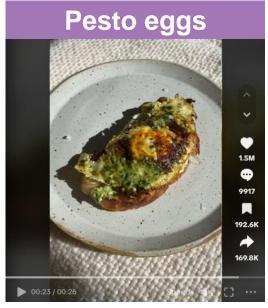


Image Source: TikTok @amywilichowski

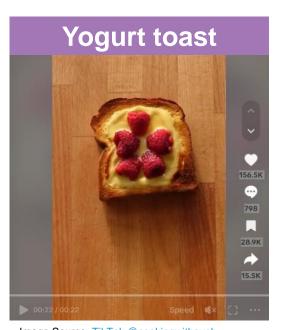


Image Source: <u>TikTok @cookingwithayeh</u>

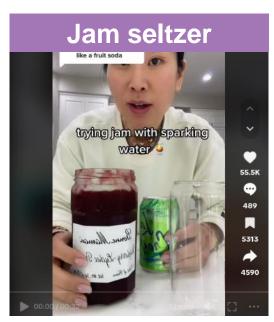


Image Source: TikTok @katchaomeow



Image Source: TikTok @big\_erics\_bbg

# **ACTIVITY AT LEADING CHAINS IN 2023**



Pizza Hut's Pickle Pizza

Image Source: Pizza Hut website



Starbucks' Oleato olive oil drinks

Image Source: Starbucks website

# Out-of-the-Box Preparations of Classic Dishes



# **Mealpart Swaps**

#### A CLASSIC SANDWICH...AS A DESSERT

Entremet Dessert—roasted potato mousse, French Emmental Swiss cheese, ham jam, field of France rooibos tea, apricot glaze and butter croissant (Coquette in Chicago)

#### A CLASSIC DESSERT...AS A COCKTAIL

Tres Leches Fizz—Gran Centenario Cristalino tequila, Uruapan charanda, banana liqueur, vanilla, tres leches mix, lemon and soda (Copal in Chicago)

#### A CLASSIC DESSERT...SERVED AS AN APPETIZER

Miso Creme Brulee—uni roe, kura, ume and shiso (Mother of Pearl in Los Angeles)

#### A CLASSIC SOUP...AS MAC AND CHEESE

French Onion Mac and Chee—creamy mac and cheese topped with onion soup and baked (Twisted Sheep Pizza & Brew in Naples, Flor.)

# Meal-Inspired Cocktails

French Toast—Grey Goose, roasted barley brioche, coconut, milk, maple syrup and egg (Double Chicken Please in New York City)

Caprese Martini—olive oil, tomato and basilinfused Grey Goose vodka, lustau blanco and balsamic vinegar (Jac's on Bond in New York City)

Pizza Party—Askur gin, Campari, sweet vermouth, Roma tomato water, basil and Castelvetrano olive (Superfrico in Las Vegas)



Image Source: Haute Living

# Classic Flavors Find New Preparations

# Let's Take Tomatoes, for Example...

#### TOMATO IN DESSERT

**Upside Down Tomato Cake**—blueberry sauce and candied walnuts (Kitchen Sink Supper Club in Beacon, N.Y.)

#### TOMATO AS MEAT REPLACEMENT

**Tomato**—green tomato katsu, cabbage, karashi mayo and Tanaka katsu sauce on milk bread (Tanaka in Portland, Ore.)

#### **TOMATO JAM**

Duck Bacon, Egg and Cheese Sandwich—with duck bacon, scrambled eggs, cheddar cheese and tomato jam (Jack's Wife Freda in New York City)

#### FROZEN TOMATO PREPS

**Unicorn Oysters—tomato granita**, celery vinegar and horseradish (Moeca in Cambridge, Mass.)

#### FERMENTED/PICKLED TOMATO

Peruvian Baby Scallops—fermented tomato water and yuzu escabeche (Edo Tapas & Wine in Las Vegas)

#### **CLARIFIED TOMATO**

Oysters—clarified tomato, horseradish and citrus (Bar Spero in Washington, D.C.)



Image Source: Shutterstock

# Some Skin in the Game

**Tapioca**—blueberries, **pineapple skin** and sesame puff (Al's Place in San Francisco)

Calumet Sourdough Bread—fresh butter, young garlic and tomato skin salt (Vicia in St. Louis)

Fried Pickle Kakiage—overgrown sweet potatoes, onion skin salt, Ugly Pickle Co. pickles and shiso ranch (Shuggie's in San Francisco)

Bomba Daisy—tequila, Chareau aloe liqueur, passion fruit, pickled watermelon rind, lemon and sparkling wine (Neng Jr.'s in Asheville, N.C.)



Image Source: Shutterstock

# No/Low Waste

# 83%

of consumers say
reducing food
waste/food loss
reduction is an important
sustainability issue to
them personally

# 35%

of consumers say that the promotion of recycling or waste reduction is an important factor influencing their decision to select a foodservice establishment

# Waste Not

Old + broken

Nose to tail

Root to stem

Fermentation + other preservation techniques



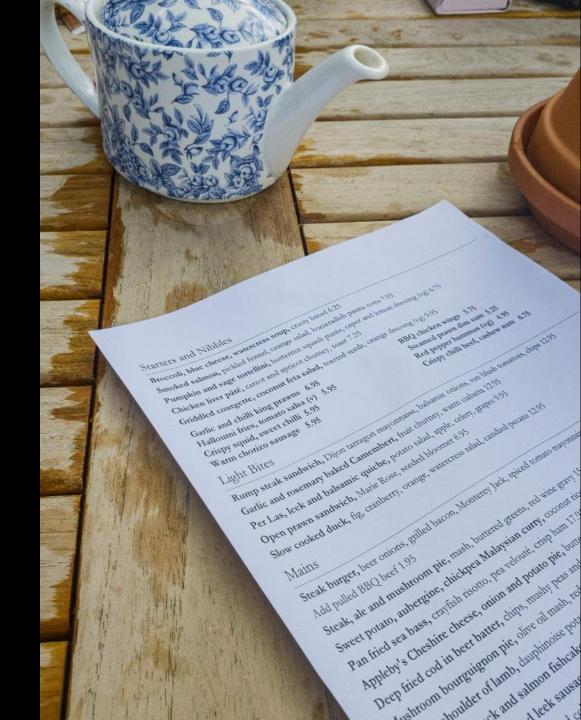
Kitchen Sink Burger
Patty made with
organic veggie
stems, scraps,
juicer bits, brown
rice and herbs (The
Organic Grill in New
York City)

Image Source: The Organic Grill Instagram

# Menus Go Granular

# 28%

of consumers say ingredient transparency is important when considering which foodservice location to visit (34% of 18- to 34-year-olds)



Source: Technomic 2022 Corporate Social Responsibility & Sustainability Multi Client Study Image Source: Shutterstock

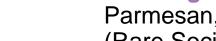


### **Specific Ingredient Varietal Types**

Not just any beef carpaccio/tartare...

Filet Mignon Carpaccio—arugula, pickled onions, Parmesan, horseradish, fried capers and toast (Rare Society in San Diego)

Tenderloin Steak Tartare—Dijonnaise and slowcooked egg (Bavette's Bar & Boeuf in Chicago)





### Not just any red wine vinegar...

**Salt Roasted Chicken**—porcini, radicchio tardive and Barolo vinegar (Via Locusta in Philadelphia)

**Harvest Moon**—cognac, sparkling wine, cinnamon, cherry, lemon, black pepper and cabernet vinegar (Billy Sunday in Chicago)

#### Not just any apple...

**Cheshire Pork Belly**—sweet potato puree, honey crisp apple butter, verjus glaze and golden raisin (The Monroe in Orlando, Fla.)

**Princess of Kashmir**—Pearl Pomegranate vodka, lime, chaat spices and Granny Smith apples (Lehja in Richmond, Va.)

Image Source: Shutterstock

### **Region/Country Callouts**

Marash Ice Cream—sour cherry, chocolate, kaymak, honey or melon and anise flavor (Dalida in San Francisco)

**Gobhi Manchurian**—cauliflower florets in a zesty soy-tomato-chile glaze (Lehja in Richmond, Va.)

Trinidadian Curry—chickpea, chicken leg quarter and goat shoulder (Kith/Kin in Washington, D.C.)





Chilean Sea Bass—oyster mushrooms, enokitake mushrooms, chive blossoms, Haitian honey and soy sauce (APT 4B in Atlanta)

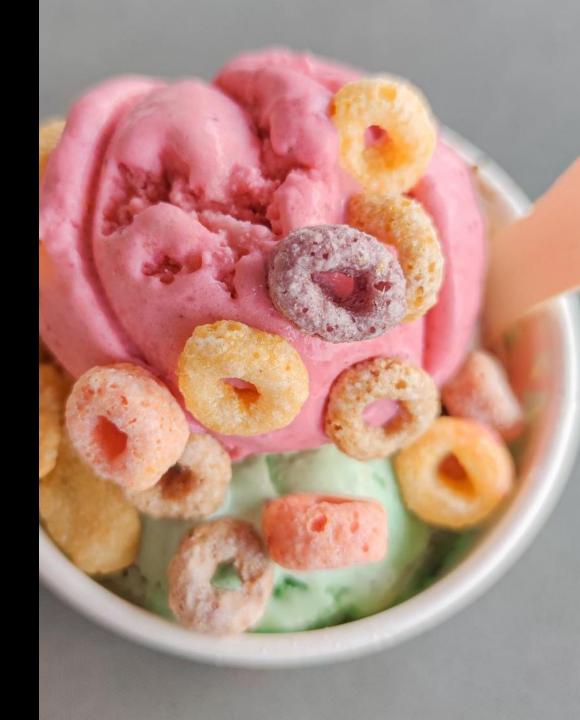
Nems: Egg Rolls—five pieces of Senegalese-style chicken egg rolls (Kabba's Kitchen in Portland, Ore.)

**Egusi Dumplings**—crab, **Nigerian** red stew and pickled pearl onion (Tatiana by Kwame Onwuachi in New York City)

# Nostalgia

# 40%

of consumers would like restaurants to offer more nostalgic items or flavors (51% of 18- to 34-year-olds, up from 43% in 2021)



Base: 818 consumers who order food from restaurants Source: Technomic 2023 Flavor Consumer Trend Report

# **Nostalgic Flavors**

Cotton Candy Martini—Three Olives vanilla vodka, heavy cream and coconut, topped with cotton candy (JoJo's Shake Bar, multiple locations)

S'Mores Black Cold Brew (Corner Bakery)

I Got U-Bae—Fino sherry, Cocchi Smericano, ube and Froot Loop coconut milk (The Monroe in Orlando, Fla.)

**Sexy Shroomy Hot Pocket**—mushroom stems and split caps, sun-drenched greens, castelvetranos and chimichurri (Shuggie's in San Francisco)



Image Source: JoJo's Shake Bar website

# Recommended Actions

# Menu extensions go a long way

- Work products into new mealparts/ dayparts or find new, innovative preparations for these items
- Lean into unique flavor and mealpart combinations





### Get specific

- Menu items with highly transparent descriptors drive cravings with consumers
- Detail exact portion sizes or preparation styles, define lesser-known items directly on menus, etc.

### Look to LTOs

- LTOs will drive excitement for your brand
- Suppliers should aim to find ways to attach their products to recurring LTOs





# Recommended Action for 2024 Experiment with new flavors and presentations

- Experimentation with unexpected flavors, as well as seasonal and lessmainstream global flavors, is driving excitement with consumers
- Find ways to trial new and unexpected flavors and presentations

### More is more

- Consumers are making the most of their foodservice visits by leaning into luxury, such as surf and turf
- Follow their lead and give them "more"—whatever that may mean for your brand



## **Questions?**



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> Have questions? Reach out to us today.

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# Saturday, May 18, 2024 | Chicago, IL



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